

Presentation of Business Analysis Services















Business Analysis department





Technologies	Possible roles
Business Analysis	Requirements engineerTechnical writerProduct owner
System Analysis	 Integration and microservices analyst Data mapping creator SQL-query constructor
BI / Data Science / Big Data	BI and Data analystData scientist and Data engineer

Our team



We are experienced and business oriented

Request appropriate grade









Benefit your project by adding our professionals

Optimized team coverage: 20% Task estimation accuracy

1 BA for 6-8 developers 28% Sprint planning efficiency

5 domain consultants **80%** Help to meet project deadlines

18% Project total cost reduction

75% Reduce the likelihood of going over budget

99% User satisfaction

We have certification

- Agile Certified Professional, ICAgile
- Certified Business Analysis (CFLBA), IQBBA
- Certified Cloud Practitioner, AWS

- Product Owner (PSPO), Scrum Alliance
- Scrum Master (PSM), Scrum Alliance
- Requirements Engineering, IREB

- Certified Application Associate, SAP
- Certified Technology Associate, SAP
- Certified BI Professional (CBIP), ICCP

The reason to start Business Analysis on the project



Common problems

- X Unclear product vision
- X No Project documentation or it is outdated and not structured
- > Developers have a hard time implementing features
- Complexity of requirements
- X Missed project deadlines
- X Lack of the market and user research
- X Failures with user expectations about product features
- X Mismatch of requirements and implementation

How Business Analyst solves project issues

- Deeply studies requirements
- Creates clear project documentation
- Keeps the development tasks up-to-date with project documentation
- Builds backlog, makes features prioritization, defines MVP and improvements
- Step by step project implementation plan within client's budget
- ✓ Performs As-Is To-Be analysis, identifies new opportunities
- Helps to reach client goals and avoid extra cost
- Collaborates with the designer and development team to check the correct implementation of requirements

Impact of Business Analysis on your business



Development cost and time

- Verified requirements
- Up to date specification
- Fewer changes during sprint
- Less bugs after releases
- Ensured continuous and no downtime during sprint
- Saved time on onboarding of new team members

Sales volume and company positioning

- Correctly defined target audience
- Higher convertion rates
- High ratings and reviews
- Compressed time-to-market cycle
- Recomendations to friends, colleagues and business partners

User satisfaction

- Created software that fully meets the customers' needs
- Less requests and claims to customer service
- Less bugs after releases

Project failure stats by McKinsey

17% of IT projects turn out so bad, they cause the collapse of the company. While only 7% of the projects are delivered late, 45% exceed the estimated budget. Careful analysis and planning could prevent many failures.

The proper analysis job is vital for business owners who wish to complete their project on time and on budget. The risk of missed deadlines is reduced by **75%.** The overall cost savings can exceed **50%.**

Services of BA Department





Discovery phase

BA will carry out workshops, define stakeholders properly, clarify requirements. Finally, you will get clear product vision and estimation accuracy.



BA Assessment

The BA's short-term review will result in business process optimization, documentation audit, requirements decomposition and solution revalidation.



Project documentation

Get carefully designed documentation of your project, such as vision and scope, software requirements specification, or a user guide.



Benchmarking

Andersen will help you stay ahead of competitors by performing Market research, SWOT and AsIsToBe analysis, Business Context Diagram, and more.



Consulting

Andersen's expert - whether it is
a FinTech or a Healthcare specialist will significantly increase the quality of
your product.

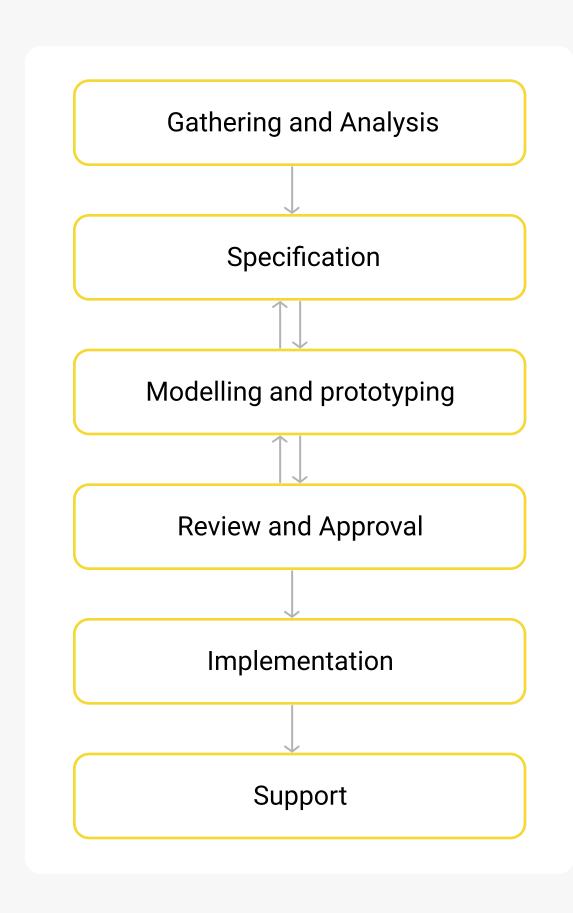


Project Support

BA outputs help to optimize the development process at all stages, streamline the workflow, and reduce the project costs.

Our Business Analysis methodology





Gathering and Analysis (click the link)

Business goals identification

Communications with Stakeholders

User Roles Analysis

Personas / Scenarios* clarification

Mind Map or User Stories Map creation

Business Risks Identification

Project scope clarification

Requirements prioritization

Specification

Requirements documentation

MVP and future releases decomposition

Modelling and prototyping

User flows

Diagrams in UML / BPMN notations

Low fidelity prototypes

Review and Approval

Define acceptance criteria

Review the requirements with stakeholders

Backlog Refinement with devs (gromming)

Make demos

Implementation

Participate in sprint planning

Support devs during sprints

Support

User guides / manuals writing

Demos for customers

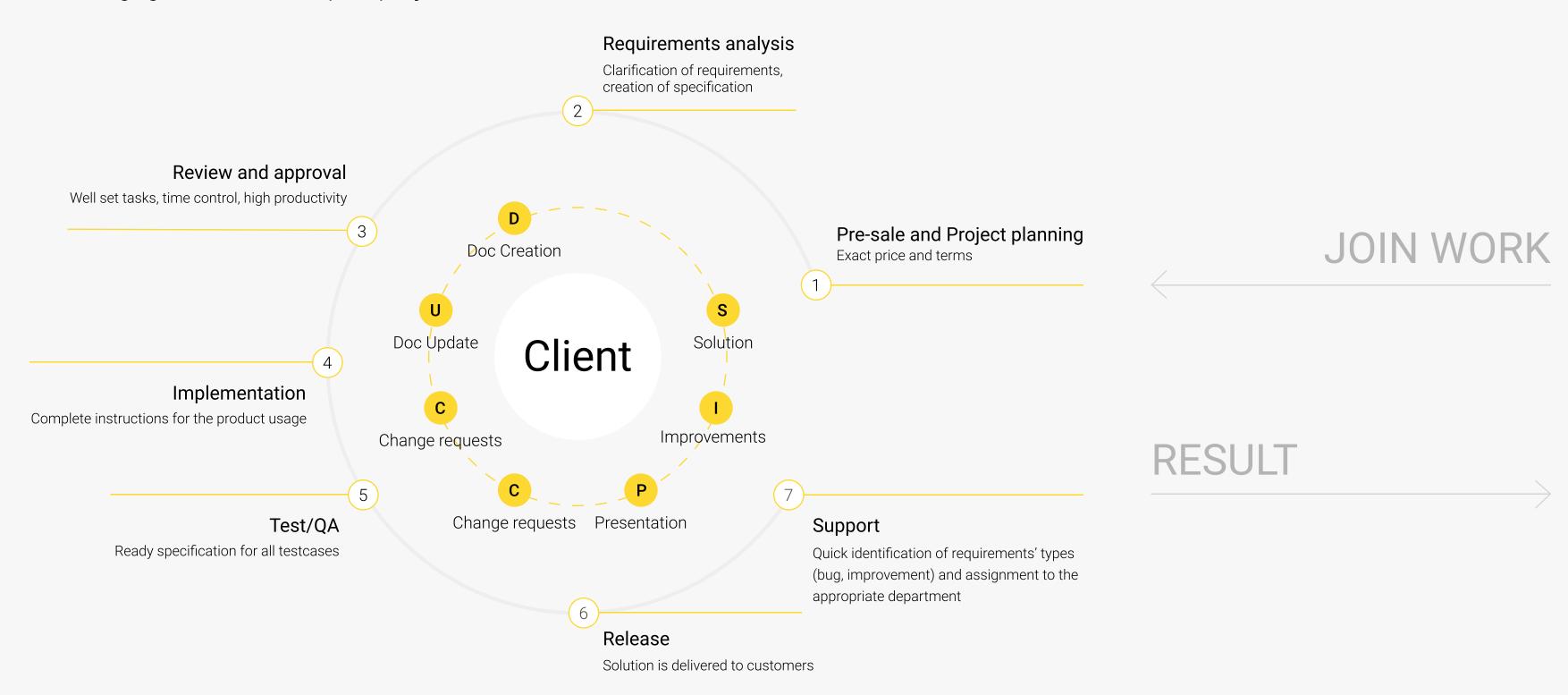
Feedback analysis

Quick identification of bugs and improvements and further assignment to devs

Business Analysis and Project workflow

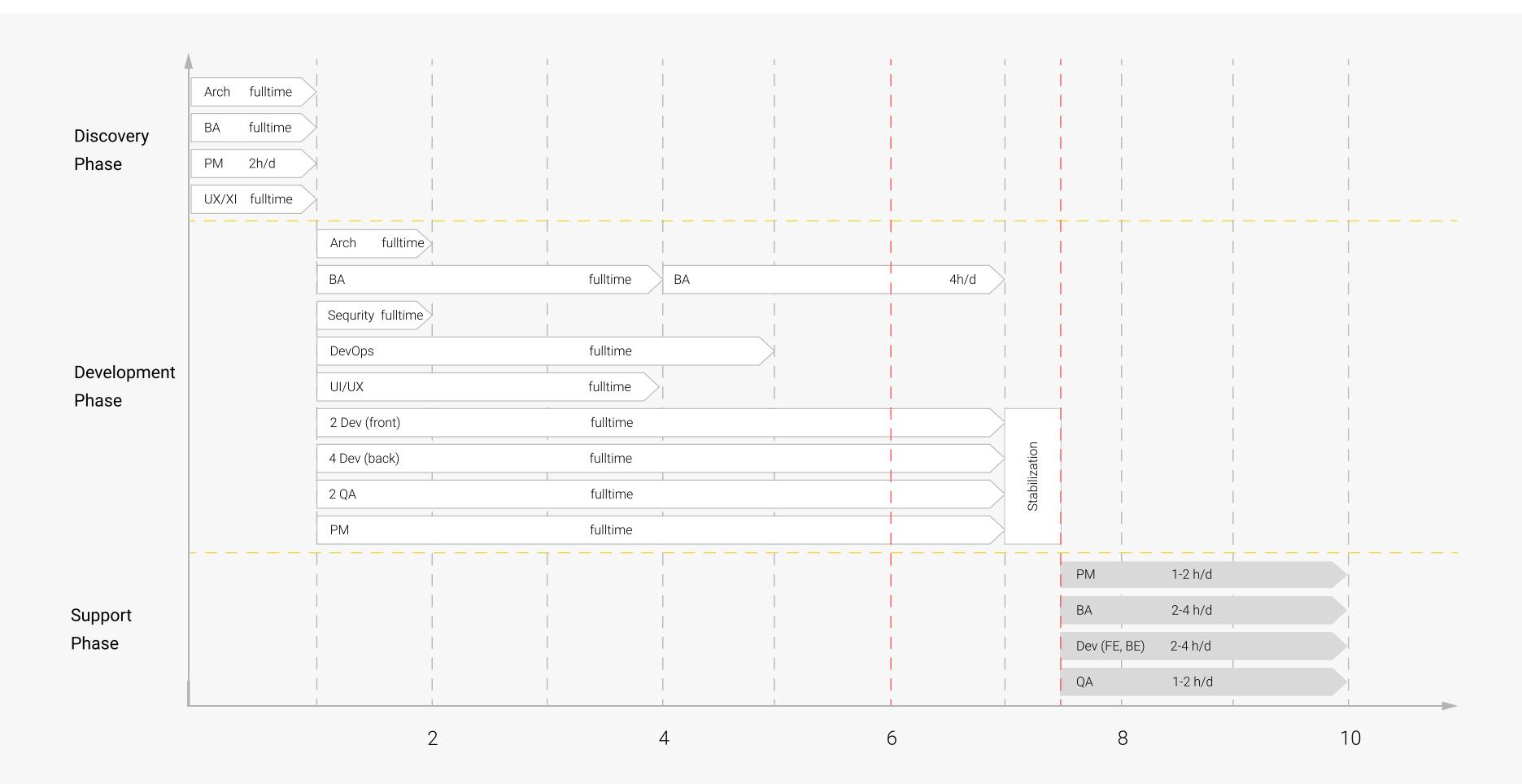


BA is engaged on each step of project creation



Project roadmap





Business Analysis deliverables click the link to see our examples

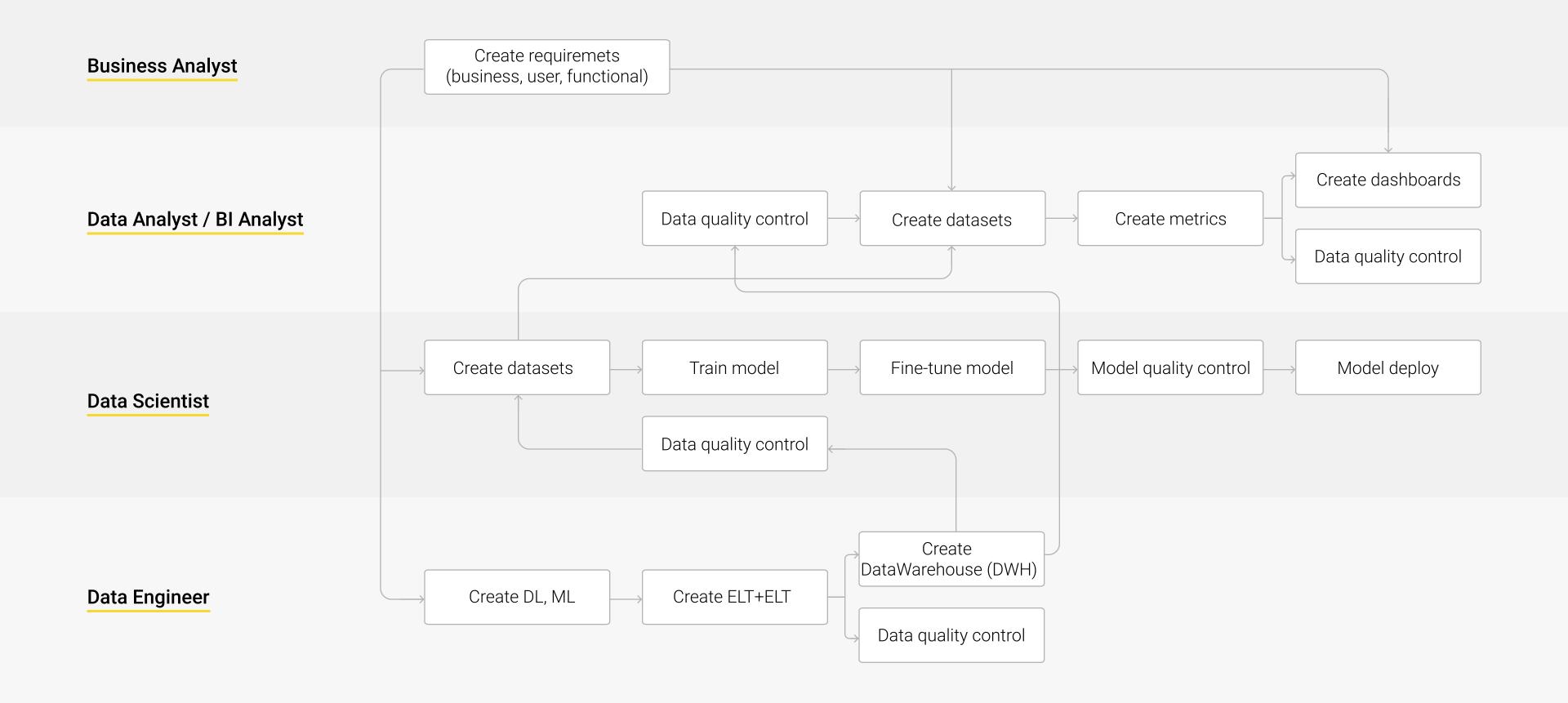
Wireframes



1 Business research	Business domain modelMarket researchBusiness context diagram	Stakeholder analysisRACI matrixUser roles	Risks analysisAssumptions and Dependencies	
2 Requirements specification	 Vision and scope document Software requirements specification 	 Prioritized features list Scope of Initial Release (mvp) Change requests documentation 	 <u>User story map</u> Use cases or <u>User stories</u> <u>Mind map</u>	CJMFlow and API descriptionArchitecture and design
3 Acceptance	Acceptance criteriaDoD			
Models and diagrams	Class diagramState machine diagramSequence diagram	<u>Data flow</u><u>Use case diagram</u><u>Flow diagram</u>	Deployment diagramEntity relationship modelActivity diagram	
Mock Data	 Sample data for test cases Flows for happy-path testing Samples for key stages of integration testing 	Stubs design ng		
6 UX/UI	MockupsPrototypes	 Other visual documentation 		

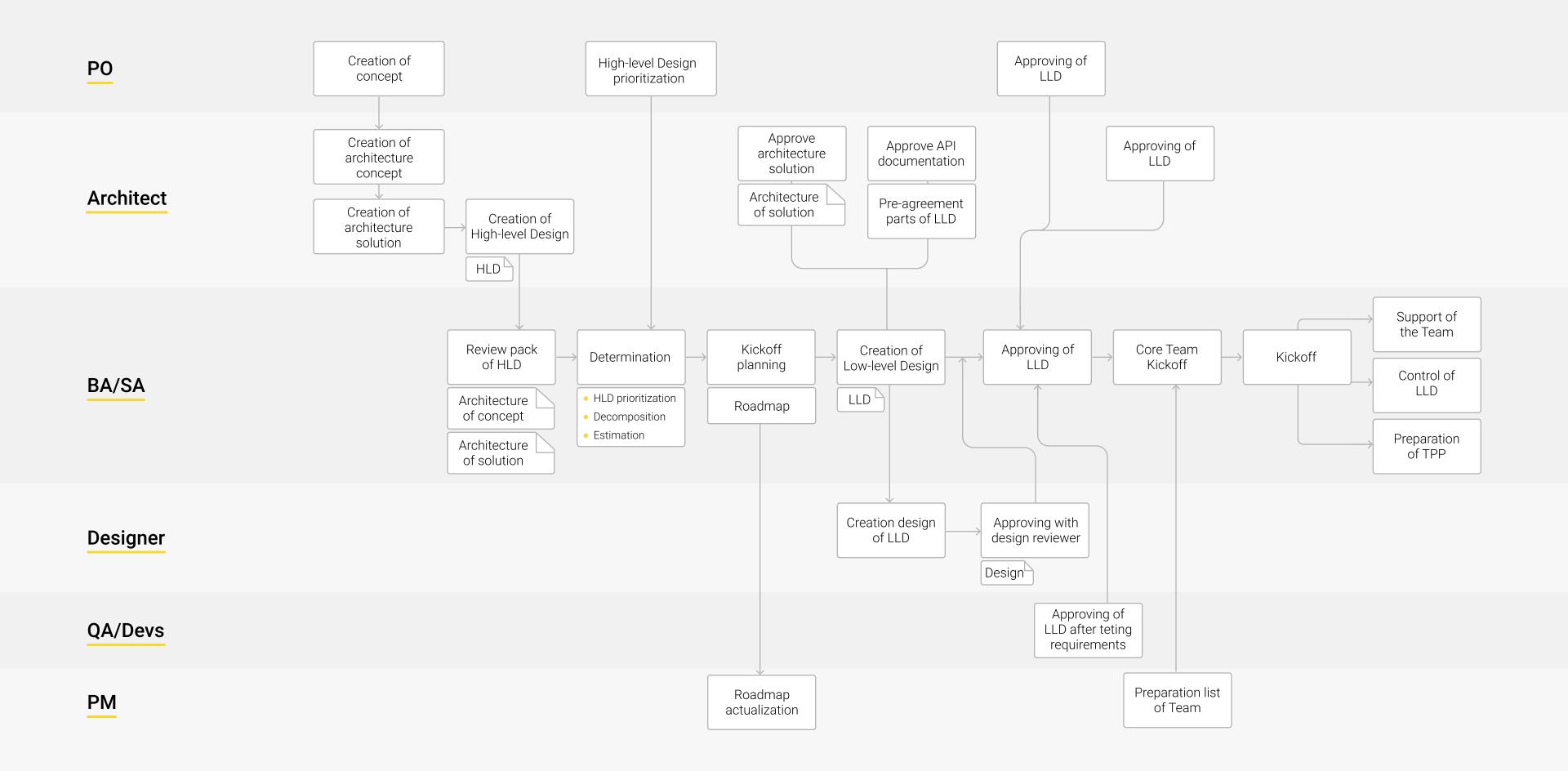
How different types of Analysts are involved in the project





How Business and System Analysts are involved in the project 🤒







Examples of BA artefacts

Specification. V&S



Vision and Scope Document

Vision and Scope Document

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July 17th, 2020

Specification. SRS



Software Requirements Specification

Project Version 1.0 January 10th, 2021

Software Requirements Specification

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User Stories Map



User Activities	Organize email		Manage email			Manage calendar			
Epics	Search email	File email	Compose email	Read email	Delete email	View calendar	Create appt	Update appt	View appt
User Stories	Search by keyword	Move email	Create and send basic email	Open basic email	Delete email	View list of appts	Create basic appt	Update contents / location	View appt
Release 1 (MVP)	Create sub folders		Send RTF email	Open RTF email		View monthly format	Create RTF appt	Propose new time	Accept, reject, tentative
	Limit search to one field		Send HTML email	Open HTML email	Empty deleted items	View daily format	Create HTML app		
	Limit search to 1+ fields		Set email priority	Open attacheme nts			Mandatory or optional		

User Story

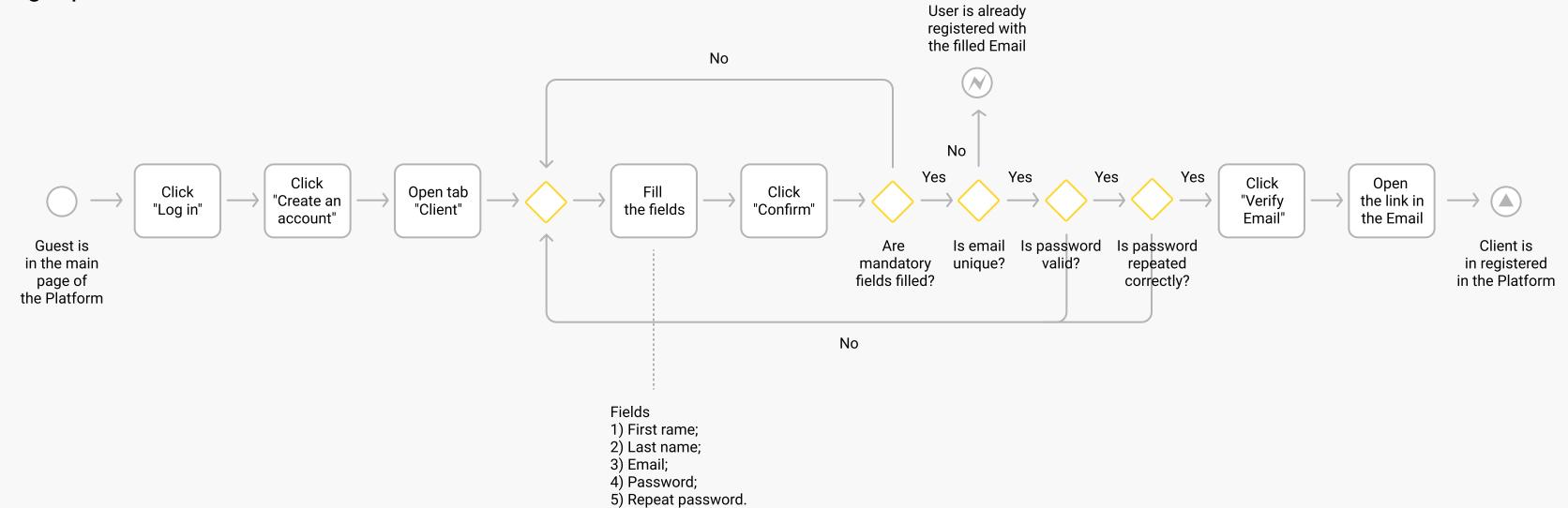


ID	Jira No					
Title	Define user location					
Priority	TBD					
Status	Backlog					
Background	registered user enters the Main screen for the first time. The task is to define the user location					
Description	As a registered user that enters the Main screen for the first time					
	I want the system to ask my location					
	So that the content will be shown taking into account my region					
Acceptance criteria	 When the user enters the Main screen for the first time, the system asks for location 					
	permission access (native alert controller)					
	Native alert controller depends on the devise OS					
	If access received, the system saves location data for this user					
	4. If the user declines location permission, the system:					
	- asks for access again after 5 enters the Main screen					
	 asks access again after 10 enters to the Main screen after access was declined twice. 					
Notes	Benefits for user:					
	 content can be shown including location preferences 					
	 brands can get more accurate statistics of their followers/likers, etc. 					

Modelling. BPMN diagram



Login procedure



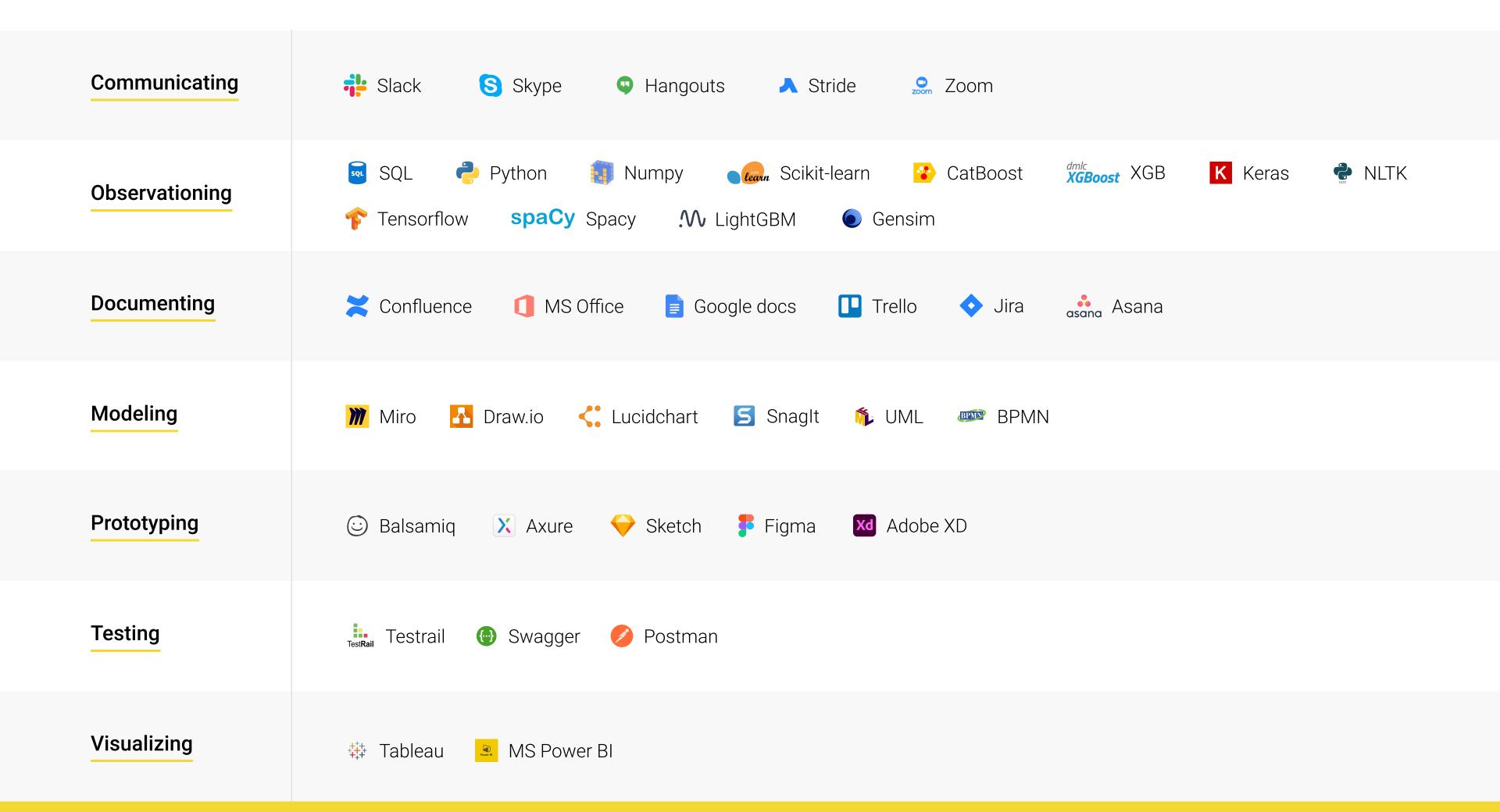
Requirements management



No	Title	Concept description	Author	Priority	Approval	Status
	Add technologies to a personal card (Personal Info block)	Add the ability for an employee to indicate one or more technologies she/he had experience with. As a result, the employee will be able to independently add technology / skill that she/he knows. This information will be visible in personal card to everyone and will increase the employee chances to find a new project. Now: an employee has one / several basic technologies (integration with System-1) Main info Contacts Change: the employee will be able to add additional technology in 'Experience' block (personal card). A new technology can be chosen only from the established list of Technologies (text input + dropdown list with options). Employees will be able to add technologies only in their personal card. Head of departments will be able to add technologies for all employees of the department.	Name hidden	MEDIUM		NEW
2	See working hours	The ability to view recorded working time in a personal card. Integration with System-1 is needed 9:30 am 7,5 hrs 23 days 4 Month 3 Objectives Average arrival time Average working time Available vacation Till next assessment Left for next review	Name hidden	MEDIUM	✓	APPROVE
3	Add info about vacation and day- off	Personal card tabs for displaying vacation days, day-off (Main information block) 23 days Available vacation See example Vacation tab	Name hidden	MEDIUM		APPROVE
4	Request a day-off or work from home	The functionality will be similar to Request help. Allows user to inform HR about day-off or work from home without a third-party clients. Can be integrated with notification system.	Name hidden	LOW	0	WAITING FOR
5	Add Hot News Page	Add Hot News Page, Search and Tags for News Click on the tag filterы News on the page. And logic	Name hidden	LOW		WAITING FOR.

Tools that we use





Our clients





Next steps for cooperation

Request a call

with BA representative

Provide details

about your business need, product strategy, any issues with your project

Discuss BA involvment

discovery phase or BA assessment, development from scratch or ongoing project

Review results

demo session to review BA deliverables: requirements specification, BA assessment results, how to fix plan introduction, etc.

Enjoy your business

reduced time to market, increased user satisfaction, saved budget

Our contacts

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